

RESUME

MAARTEN BOONEN



Solutions Architect | Project Manager | SharePoint Systems Specialist | +12 years

Microsoft Office | SharePoint | Office 365 | Cloud | Governance, Risk and Compliance | Productivity +
| Solutions Architecture | Knowledge Sharing | People Engagement



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Personal details

Last name	Boonen
Christian names	Maarten, Willem, Jeroen
Date of birth	May 28th 1977
Drivers license	B
Nationality	Dutch
Residence	Nittel, Germany
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Characteristics	Dynamic, goal, and service minded Relaxed and engaging Pro active
Roles and Position	Solutions Architect SharePoint Systems Specialist Compliance and Productivity advisor Project Manager Infrastructure Specialist Cloud Consultant Trainer

Additional Information Active member of the SPLUG (SharePoint Luxembourgish User Group Community).

LinkedIn Profile <https://www.linkedin.com/in/maartenboonen>

Blog [Shared Solutions](#)

On request an interview with a reference can be scheduled.

Profile

I have outstanding skills and understanding on the Microsoft platform, including Microsoft Office 365 and other cloud services, as well as traditional on-premises deployments and architectures. I've been very focused on SharePoint and Office 365 for the past +12 years. In the recent years I've shifted my focus slightly too fast-paced user-centric business perspective, strategy, and compliance.

I'm able to communicate and create value on all levels on all things regarding usability and Microsoft. I conduct trainings, workshops, webinars, blog and I'm a public speaker on different kind of topics. In my passed experience I was also a coach and mentor of small service management and project teams.

Helping people grow their abilities and Microsoft are two of my favorite passions and as a Solutions Architects I'm lucky I get to work with companies of all sizes, helping customers bring interesting new innovative products to market or improve existing ones. Designing User Experiences that matter and boost productivity are important to me. In this present time we need to align IT, because in the real world we just don't click people!

When I'm not at a customer site or in a classroom, I'm playing with my dog and daughter, I love cheese and archery.

"My passion is creating useful solutions that matter."

"My drive is the client's smile for whom I solved an issue."

"My goal is to share that passion and drive as much as possible!"

Specialties and Technical Transcript

- SharePoint 2007, 2010, 2013, 2016
- SharePoint Designer 2007/2010/2013
- InfoPath 2007, 2010, 2013
- Office 365,
- Windows Server 2003, 2008, 2012
- SQL Server 2008, 2012, 2014, 2016
- Cloud technology Azure, AWS, CDN
- IIS (Internet Information Service)
- Certificates, SSL, ADFS, WAP
- Authentication Providers
- Security, Audit and Health checks
- Nintex Workflow and forms
- NetApp Snap Manager
- AvePoint DocAve, Compliance Guardian
- Configuring Monitoring and Analytic systems
- UX/UI (Axure Rapid Prototyping)
- Branding, Front-end design
- Wireframes, Mock-ups
- CSS, JQuery, JSlink, Bootstrap 3
- HTML, JavaScript
- Scripting, PowerShell
- Hyper-V, ESX v-Sphere
- Project Server, MS-Dynamics CRM
- MS Office 2010, 2013, 2016
- Remote BLOB Storage
- AvePoint, Metalogix, Sharegate
- Hybrid Farms
- SharePoint Migrations
- BI and KPI effective Dashboard design

Informative and Process Management

- Collaboration
- Enterprise Content Management
- Usability Architecture
- Cross Creative Concepting Consultative Seller
- Architectural design and strategic advice
- Motivational speaking
- ITIL, ASL, BiSL
- Conflict Counselling
- Prince 2
- Test Management
- SCRUM
- Agile development
- Record Management, Archiving
- Data Loss Prevention
- Document Management
- Findability - Transformation Search to Find
- Creating a social garden
- Unification and Breaking boundaries
- Writing Functional and Technical Specifications
- Governance (on-premise / Cloud)
- Coaching and People Skills
- Social media, SEO
- User adoption
- Off/near-shore project management
- Next Generation Portals
- Governance
- Risk Mitigation
- Mobile Communication
- Security Audits
- SOx Compliance testing
- FDA Part 11 regulations
- BPM (Business Process Management)
- ERP (Enterprise Resource Management)
- CRM, Salesforce
- Presenting / public speaking / story telling
- Microsoft Licensing
- Pre-sales activities
- Generating new business
- Master Data Management
- Strategic advice
- Architectural Design
- Communications and Bridge building
- User Repository Consolidation
- Team building
- Boosting productivity
- Digital Transformation
- Persona, Scenario scrips
- Writing RfP's, Proposals
- Mind mapping

Some projects I focused on

- Application Lifecycle Management of SharePoint 2007, 2010, 2013, 2016 and cloud Applications
- SharePoint 2007-2016 Architecture design and review
- SharePoint 2007-2013 Quality reviews and improvement tracks
- Enterprise Content Management and Collaborative Solutions
- Content Strategy and Search Optimization
- Usability and adoption programs
- Record Management, Information Rights Management and Data loss Protection
- Pro-active improvement of Governance, Risk and Compliance
- Office 365, Cloud, Azure, AWS implementation and consolidation
- Large scale global migrations
- Migrations and upgrades from on-premise platforms inclusive SQL for SharePoint 2007, 2010, 2013, 2016 and cloud
- Development of a Cloud Consideration Framework
- Patching, upgrading, optimizing performance and stability checks.
- File share to OneDrive for business migration
- Analytics and insight visualization (SharePoint/cloud Business Intelligence)
- Complete Office 365 implementations including, Skype for business, OneDrive, Exchange and Rights Management.
- Building solutions for Customer Relationship Management
- Building solutions for case/portfolio management
- Rights Management and Compliance integration
- Building solutions for product catalog /service management processes
- Integration from external applications to SharePoint (SAP, PeopleSoft, Lotus notes, SQL)
- Frontend design and build for multiple SharePoint solutions including an intranet, and some business specific applications.
- Building and designing Digital Workspaces and intranet applications
- Front-end development and design, UI/UX
- Business process automation (Workflow and BI)

Lots of more topics crossed my desk as the above is only a summary of my previous experiences.

Work experience

Period	03-2016 till Currently
Company	Intermade
Business type	IT Service Provider
Position	Managing Partner Solutions Architect Project Manager SharePoint/Cloud Specialist
Assignment	<p>I joined Intermade for the single believe that my personal and business values 100% align.</p> <p>We're an interactive consultancy and technology firm matching the most experienced people in the industry to the most challenging business and technical problems our clients are facing. Our team is specialized in SharePoint, Office 365, Business Intelligence and Unified Communications solutions.</p> <p>As Managing Partner I'll be focusing on expanding our believes, combined industry knowledge and footprint on the Luxembourgish and German market. As a Solutions Architect I'll be adding my technical skill to our portfolio and devote my SharePoint passion to all upcoming projects.</p> <p>Some tasks and activities</p> <ul style="list-style-type: none"> ▪ FastTrack Migrations ▪ On-premise, Hybrid and Cloud implementations of NextGen workplaces. ▪ Digital Transformation ▪ Governance, Risk and Compliance optimization ▪ Project and Delivery Management ▪ People Management, Coaching

Period	12-2015 till 03-2016
Company	Sogeti Luxembourg SA
Business type	IT Service Provider
Position	Solutions Architect SharePoint Systems Specialist
Assignment	<p>At Sogeti I'm involved in optimizing and securing every aspect around collaboration. Technically in building solid foundations to start from (on-premise, in the cloud or hybrid) and from a business perspective to create true User Experiences.</p> <p>By combining existing and new technologies and implementing those from a user's perspective I'll make sure the added value will be noticeable in the Return-of-Investment and by boosting productivity.</p> <p>Some tasks and activities</p> <ul style="list-style-type: none"> ▪ SharePoint Migrations ▪ Security and Health checks, SharePoint, SQL ▪ Governance, Risk and Compliance optimization ▪ Designing User Experiences, UI and Dashboards ▪ Pre-sales activities, training, discovery workshops ▪ ArcelorMittal Corporate

Period	05-2014 till 12-2015
Company	Cambridge Technology Partners (ATOS)
Business type	IT Service Provider
Position	Senior SharePoint Consultant Compliance and Productivity advisor Infrastructure
Assignment	<p>For CTP I've been working on several missions for many different clients. All of them will challenge my skillset to a maximum and enrich me with new experiences.</p> <p>Thanks to my previous experience in the different industries I can easily adjust to the needs of the clients industry like, Pharma, oil and gas, finance and aviation.</p>

Besides fixing technical issues and giving strategic advice I conduct training and workshops around topics as moving to the cloud, compliance and productivity. I developed my own workshops and a Cloud Consideration Framework regarding Azure and Amazon services.

For me it's no problem to be a Dutch Swiss army knife and switch between technic and analysis as long as it's all client centric. The best thing I like most is helping clients in enhancing their processes with useful functionalities. In the end the happy faces are the thing I do it for.

By combining new and existing technologies in the architectural landscape I get the most out of any infrastructure. My motto is to keep it simple, flexible and it need to perform as desired.

- IATA - Aviation
- Union of European Football Associations – Professional Sports
- Bacardi - Distillerie
- Sunstar SA – Biotechnology and Pharmaceuticals
- Banque Syz and Co – Finance / Private Banking
- SITA Aero - Aviation
- International Olympic Committee – Professional sports
- Mediterranean Shipping Company S.A – Leisure and Transport

Period	12-2012 till 05-2014
Company	Axilio
Business type	IT Service Provider
Position	SharePoint Infrastructure Specialist Senior Consultant Business Analyst Front-end developer Technical project lead trainer
Assignment	For Axilio I am involved in advising clients on how to implement and support the use of SharePoint / Office 365 into their existing software landscape adjacent to their business needs.

I do this on the technical and functional level. This includes setting up the infrastructure and information architecture. At the other end of the spectrum, I look at the end-user convenience by creating an intuitive graphical user interface and compiling SharePoint functionalities that meet the daily workload.

Besides my technical and development skills I keep myself busy with training technical application managers and Power Users. Other rolls I fulfilled where Business Analyst, Sales and Technical Project lead.

- Tjip - Finance
- Deltares – Water Management and scientific research
- SOMA – Professional Education
- Mammoet Engineering – Maritime Salvaging and Heavy lifting equipment
- Stamhuis Group – Retail and Distribution
- Delphi Bioscience - Pharmaceuticals
- Ons Middelbaar Onderwijs - Education

Period	04-2011 till 12-2012
Company	Ymere
Business type	Residential real estate
Position	SharePoint Infrastructure Specialist
Assignment	At Ymere I'm managing two MOSS 2007 enterprise farms as I am in the process to merge them and completely redesign the architecture including corporate branding to SharePoint Server 2010. The new farm will include FAST Search Server

2010, Nintex workflow 2010, InfoPath 2010 forms, SQL Reporting Services, Project Server 2010 and DUET Enterprise integration to SAP.

Period	05-2010 till 04-2011
Company	OGD ICT-Diensten
Business type	IT Service Provider
Position	SharePoint Application Consultant and Infrastructure Specialist
Assignment	<p>At OGD I worked as a technical SharePoint Consultant. For them I did several migrations from MOSS 2007 to SharePoint Server 2010, trouble shooting and consulting clients. Beside the normal SharePoint activities I developed an in-house trainee program for junior IT specialists and a functional one for clients who would like to get the best out of their SharePoint investment.</p> <p>In-house I migrated Microsoft Project Server 2007 to 2010 and I developed several custom publish pages, workflows and a place to collaborate for Account Management and HR department.</p> <ul style="list-style-type: none">▪ ThyssenKrupp – Industrial Services in steel and elevation components▪ NoVA - Dutch Advocate Law Counsel

Period	10-2009 till 05-2010
Company	B@O IT Solutions
Business type	IT Service Provider (Privately held)
Position	Sales Manager and Infrastructure Specialist
Assignment	<p>B@O IT Solutions is the company of a friend of mine who's a self-employed contractor for small and medium sized businesses. I helped him out with some SharePoint issues for his biggest client and later we worked together as I was his technical back-up.</p> <p>My main focus was generating new business and selling services like backup online, internet and VoIP connections and hardware.</p> <ul style="list-style-type: none">▪ SEZO – Pharma and Healthcare▪ Poliedro Services BV – Expat integration services

Period	02-2009 till 09-2009
Company	Axxius
Business type	IT Service Provider
Position	IBM WebSphere and Infrastructure Specialist
Assignment	<p>At Axxius I entered an IBM WebSphere Portal trainee program. I gained a lot more skills about Apache, Linux CentOS, PuTTY and several related IBM products like, TDS, DB2 and WebSphere application server.</p> <p>During my trainee program, I was asked to implement a new corporate intranet and collaboration platform due to my previous experience. This made me discover that my heart and true passion is lying more in to the magical world of SharePoint.</p>

Period	02-2008 till 02-2009
Company	Transavia
Business type	Airline / Aviation
Position	IBM WebSphere Portal Administrator
Assignment	<p>In this position I was responsible for administering the WebSphere Portal environment for the Dutch and French part of the Business to Business portal. It's a so called self-service dashboard for Tour Operators and Business partners. This</p>

included the visual page lay-outs, security, interfaces to other applications and the Domino databases.

My biggest task was to turn the portals interface in to a multilingual one and connecting the different translations to the right text layouts.

Period	07-2007 till 01-2008
Company	Sabbatical
Business type	-
Position	* Pfeiffer
Assignment	In this period of my life doctors discovered I was ill with Pfeiffer. During my recovery the only medicine was rest and even more rest. I decided to make the best out of that time and bring it to good use. I learned a lot about my personal limits and spiritual balance.

Because I also wanted to be up to date with new developments in profession, I read a lot of technical books, white papers and best practices. The best way to gain new skills and knowledge was by computer based training (CBT) and hands on testing in my personal virtual lab environment.

Period	05-2006 till 01-2008
Company	Plusfort Information Management (ING Bank and Start People HR Solutions)
Business type	IT Service Provider (Finance and Staffing)
Position	SharePoint Administrator and Application Manager CMS
Assignment	For Plusfort I worked in two different assignments. The first one was at ING Bank for the Business Continuity Management department. I had to build a CMS to put all the departments' knowledge together. In the end I build a SharePoint Collaboration Site complete with wiki's, workflows and business logic.

My second assignment was at Start People HR solutions; here I was a technical manager for a Joomla Portal which was linked to a Pview personnel database system. They used this to sale to small and midsize companies to streamline their complete human resource processes like major companies can.

- ING Bank - Finance
 - USG / Start People – Recruitment and Staffing
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Period	05-2005 till 05-2006
Company	vtsPN / ISC Police Department
Business type	Government (IT Service Department)
Position	ITIL Configuration Coordinator and Release Manager
Assignment	For the ICT Service Cooperation Police (ISC), I had to make sure that all the hard-, software and infrastructure components where logged in a Configuration Management database (CMDB). This project included implementing the ITIL business process for Configuration and Release Management to keep control.

Period	02-2004 till 04-2005
Company	Grafische Bedrijfsfondsen
Business type	Finance (Pension services)
Position	Senior Servicedesk Engineer
Assignment	For the Grafische Bedrijfsfonds (GBF), my main task was to bring more structure and transparency to the Service desk process. I did this by identifying gaps and where to gain quick wins. Then I used certain activities which can be found in ITIL, BiSL and Prince 2. A lot of things have been done already but not orchestral way. All this made it possible to measure and make management decisions.

The technical aspect of this job laid as a focal point for the Bloomberg and Reuters equipment as of the replacement of separate printers to big multifunctionals from Océ.

Period	12-2003 till 01-2004
Company	Hogeschool van Amsterdam - HES PGP
Business type	Education
Position	System Engineer
Assignment	At the HES, I participated in a relocation project, with a completely new infrastructure. My share was to install the hardware and VoIP equipment physical and configuring them in the Active Directory and Citrix management tool.

Period	03-2003 till 12-2003
Company	KSI (Ministry of Infrastructure and the Environment and Dienst Waterbeheer and Riolerling)
Business type	IT Service Provider (Government)
Position	ITIL Problem Manager and Consultant (Semi Freelance)
Assignment	At KSI I performed two assignments both concerning ITIL. At Dienst Waterbeheer en Riolerling (DWR) they were completely implementing all ITIL processes. My job was to describe and implement the Change Management process and let it join seamlessly with business day to day work and the other ITIL processes.

The other assignment was at the Ministry of Infrastructure and the Environment I replaced the Problem Manager during his sabbatical. In this period I focused on long during problems by turning them in little mini projects. Just by keeping focused on the progress and information stream I got all the necessary persons together and informed. With this approach problems disappeared like snow for the sun.

- Ministry of Infrastructure and the Environment – Government Agency
- Waternet - Government Agency

Period	03-2002 till 09-2002
Company	Alphyra Benelux
Business type	Finance
Position	Servicedesk Coordinator
Assignment	In the role of team leader I was responsible for the daily services of the call center. My tasks were aimed at the team and let the process run smoothly. My focus was towards the team at people management and coaching. By showing trust and giving responsibilities to team members we managed to expand services with outbound sales activities.

Period	11-1999 till 02-2002
Company	Centric IT Solutions
Business type	IT Service Provider
Position	All round System Engineer and Junior Project Lead
Assignment	At Centric I actually start my IT career and rapidly gained many new skills. In a lot of assignments I was thrown in to the deep end of the pool or was lucky enough to be a junior guided by experienced project leaders.

All my assignments where very different, I preformed many different things from ITIL processes to technical engineering. Both are lots of fun to do because you can visualize the progress on the people you're doing it for, this gives a lot of satisfaction in your work.

Below is a short summary of all the different roles I got,

- City of Delft – ITIL Consultant

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- KPMG - Service desk Coordinator
 - Strukton Betonbouw – Junior Project Lead
 - Cargill – Junior Project Lead, IT specialist
 - Heineken Corporate – Junior IBM Domino Administrator
 - Canon Europe – Technical Support Engineer
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Period	01-1997 till 11-1999
Company	ANWB
Business type	Civil Service Provider
Position	Junior Project Manager
Assignment	<p>During a European migration project of hard- and software I acted as assistant project manager and functioned as his eyes and ears on the physical locations. My tasks were to coordinate five persons and a lot of preparation activities onsite. Report about these and to make sure all the hardware was delivered.</p> <p>Before the project began I worked part-time on the helpdesk beside my education, assisting in first-and second-line support.</p>

Education

- 1996 – 1999 Grafisch Lyceum, Kunst academie
- 1994 – 1996 HAVO
- 1994 – 1994 College period (MIT), Los Angeles
- 1990 – 1994 MAVO

Courses and training

- ACPS – DocAve AvePoint Certified Product Specialist
- 70-573 – Microsoft SharePoint 2010
- Microsoft Application Virtualization 4.6 (App-V)
- 70-668 – Administrating SharePoint 2010 – Technology Specialist
- 70-667 – Configuring SharePoint 2010 – IT Professional
- 70-630 - Microsoft Office SharePoint Server 2007, Configuring PowerShell v2.0
- SQL Server 2008 basic queries
- Microsoft Exchange 2010 Administering
- IBM WebSphere Application Server v6.1
- IBM WebSphere Portal Server
- MCSA (Microsoft Certified Systems Administrator)
- FormScape v2.4.2 – formulieren management
- Siemens BS2000 – mainframe werkvoorbereider
- Windows 2000 Server en Client
- Novell NetWare
- Windows NT 4.0 Server en Workstation

- SOA (Service-oriented Architecture)
- Web en internet technology
- IBM WebSphere MQ
- Introductie financiële markten en bankwezen

- ITIL Foundation Service Management
- ITIL Practitioner Incident, Configuration, Problem, Release en Change Management
- BiSL (Business Information Service Library)
- Prince2

- Training Effectief leidinggeven en coaching
- IPS – Style Recognition, Neuro Linguistic Programing
- Training klachten- en probleembehandeling
- Succesvol Presenteren en Communiceren
- Communicatie en presenteren voor groepen

Additional experience

- Company first aid
- BHV (company first aid)
- EHBO (Eerste Hulp Bij Ongelukken)
- EAD (Automatische Externe Defibrillator)
- Alarmering, Ontruiming, Communicatie A

Language

- Dutch (Native or bilingual proficiency)
- English (Professional working proficiency)
- German (Professional working proficiency)
- French (Secondary educational proficiency)

Hobbies

- Traveling (especially Asia)
 - Playing with my dog
 - Archery
 - Snowboarding
-